

27<sup>th</sup> May 2016

Dear Members

It was encouraging to see the latest letter from Kevin Birch in response to feedback from BPA, PPP, National forum and pharmacists attending the recent roadshows. BPA is particularly encouraged by the fast tracking of additional investment in pharmacy payroll, training time for healthcare advisors, and the commitment to develop Boots Store Managers and Area Managers in their leadership of pharmacy.

BPA is also delighted that Boots have responded to our request to fundamentally review our pharmacy operations and representatives of BPA have been invited to participate in the review.

We are making progress and will continue to champion and represent your views with the Boots exec to support you to provide the best possible care to your customers and patients.

Yours Faithfully



Paul Robinson

Chief Executive Officer